

**CORPORATE SCRUTINY COMMITTEE – THURSDAY, 18 JUNE 2026**

**Scrutiny comments made on: Annual Corporate Complaints**

**Date considered by Cabinet: 23 June 2026**

	<b>Comments/recommendations from scrutiny</b>	<b>Advice provided by officers at the Scrutiny meeting</b>	<b>Cabinet response</b>
<b>C1</b>	<b>Response Times:</b> Members welcomed the breakdown of the different complaints received but noted that the response times needed urgent improvement.	Officers reported that there had been a noticeable improvement during the first two months of the current quarter.	